



Media Release

January 21, 2020

FOR IMMEDIATE RELEASE

TOWN OFFERING TAX AND WATER BILLING RELIEF 60-day grace period approved for eligible property owners

WHITCHURCH-STOUFFVILLE, ON – Town of Whitchurch-Stouffville Council on Tuesday approved a COVID-19 deferral policy for water and tax bill relief. There is now a 60-day grace period for upcoming tax and water payments to relieve property owners requiring financial support due to the pandemic.

The grace period applies to any tax or water bill with due dates between January 27, 2021 and June 30, 2021. Property owners wishing to request deferral of payments for the bill due date of January 27, 2021 have until February 3, 2021 to make such requests providing payment has not already been made. All subsequent requests need to be received at least one week in advance of the payment due date if payment has not been made during that application period.

Deferrals must be requested by the property owner via online submission at townofws.ca/deferrals. However, submissions will also be accepted in writing or email to deferrals@townofws.ca at least one week in advance of the payment due date. To apply, the applicant is required to have account authority and must indicate name, address of the property, the tax and/or water billing account number(s) and the nature of the financial burden.

“There is no doubt the pandemic has caused immeasurable financial hardship on some families in Whitchurch-Stouffville,” said Whitchurch-Stouffville Mayor Iain Lovatt. “We are hopeful that this deferral will provide property owners who may be financially burdened some relief for the time being.”

Applicants who are enrolled on a preauthorized monthly payment plan (PAP) will be required to cancel their enrollment during the period for which the financial relief is requested. Payment will then be made on or before the end of each 60-day period by other means. Property owners will need to reapply for the PAP after the relief period has ended.

In addition, interest charges and penalties will be waived if payment of all outstanding amounts is received on or before the revised due date as outlined in the decision letter issued to the applicant.

More information can be found at townofws.ca/deferrals

About the Town of Whitchurch-Stouffville

The Town of Whitchurch-Stouffville is one of the jewels of the GTA, located just north of Toronto on Highway 404. We are a community rich in heritage and character and we are committed to offering our residents and businesses ‘Country Close to the City’.

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